

Mission-Focused Digital Modernization, Supercharged by Agentic Al

Accelerate modernization with OPTiMO using COTS, low-code and Al-enabled solutions that deliver seamless integration, data-informed action, and lasting resilience.

Federal agencies are under pressure to transform their technology rapidly — modernizing legacy infrastructure, adopting smarter, cost-effective technology, and delivering more with less — all aligned with mission priorities. At OPTiMO, we help clients rationalize their IT portfolios, and integrate commercial off the shelf (COTS) software, low-code and Al solutions, to evolve what you have into what you need. OPTiMO drives smarter IT modernization that delivers:

- Rapid Deployment: Deliver low-code and Al solutions in weeks—not months.
- Seamless Integration: Connect disparate systems, legacy apps, and modern cloud platforms.
- **Data-Driven Decisions:** Automate data flows across teams, systems, and use cases.
- Resilience at Scale: Solutions that evolve with your needs not break under pressure.
- Secure Digital Services: Solutions with federal-grade security controls, supporting FedRAMP and other applicable standards.

Microsoft-Powered Automation Meets Agentic Al

At OPTiMO, we use the speed and adaptability of low-code tools to design and deploy smart automation and integration solutions—streamlining workflows, driving data analysis, and accelerating modernization.

By leveraging Microsoft's low-code Power Platform and Azure Cloud Services, we rapidly deploy secure, scalable workflows. Then, through our OPT-AI framework, we elevate these solutions with intelligent agents that amplify automation, enable real-time decision-making, and ensure resilience that lasts.

OPT-AI: Powering Intelligent, Mission-Focused Modernization

OPTIMO's approach to digital modernization is powered by OPT-AI — our agentic AI Solutions designed to accelerate IT modernization through intelligent, adaptive technology. At the core are specialized AI agents that support complex processes and enhance decision-making across programs. These agents work collaboratively within existing systems and are designed with human oversight in mind — ensuring that modernization remains flexible, transparent, and aligned with mission goals.

With OPT-AI, OPTiMO delivers adaptive, missionfocused AI capabilities:

- Efficient Execution: Al agents handle repetitive and complex tasks with human oversight — boosting speed, accuracy and efficiency.
- Seamless Fit: Solutions integrate with your existing systems — with modular, phased based modernization without unnecessary system disruption.
- Adaptable Design: Designed to evolve as missions, policies and tech landscape change.
- Actionable Insight: Surfaces real-time data and patterns to support faster, smarter decisions.

Discover what's possible with OPTiMO's agentic Al solutions — designed to accelerate digital modernization and support mission success.



Experience the future of workflow automation with OPTIMO'S Al-enabled solutions.

Contact us to learn more about how we can help transform your operations.

CONTACT US TODAY

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Delivering Better Solutions for a More Automated Government

OPTIMO Delivers Digital Solutions for a Modern Government

Government agencies need to find new ways to streamline operations, enable greater productivity, and accelerate IT modernization with powerful, data-driven tools. At OPTiMO, we've consistently demonstrated our ability to help clients with modernized digital solutions that improve performance, engage users, and scale securely across government missions — from web and mobile apps to self-guided portals and automated workflows.

Our ability to deliver high-performance applications, whether COTS, low-code or otherwise, starts with a proven, user-tested design process. Grounded in research and testing, our approach ensures every solution is intuitive, accessible, and aligned with real-world user needs.

Beyond design, our teams bring deep technical expertise across legacy systems, emerging platforms, and cloud environments. We integrate modern functionality with existing systems to maintain operational continuity, ensure secure and compliant infrastructures, and support sustainable codebases through expert sustainment services

OPTIMO'S Rapid-Cycle Agile Development User Ac optance & Development & User Testing User Training & Tanalysis & Design Discovery User Research Transformative Solutions Our Rapid-Cycle approach delivers digital solutions to production faster.

Let's Talk Modernization

OPTIMO helps agencies modernize legacy systems, streamline operations and launch smarter, more secure digital services - whether through COTS, low-code and/or Al-enabled solutions. Ready to move your modernization forward?

Proof of OPTiMO's Digital Modernization Performance

Just a few examples of our mission-focused solutions:

Citizen Services: Delivered a digital mail preview and real-time tracking solution for 75+ million users and growing.

For one of the largest federal information-sharing platforms, we designed and implemented a cutting-edge digital mail interface - delivering preview images of incoming mail and real — time package updates for over 75 million users. Supporting more than 70 billion impressions annually, this platform delivers uninterrupted service and accessibility at scale, with user satisfaction scores exceeding 90% — making it one of the federal government's most widely used and top-rated digital services.

Financial Management: Designed a Business Management Portal integrating 28M+ records for realtime financial insights.

For a major federal agency, we used Microsoft's low-code platform to design and deploy a Budget Formulation Portal and Business Management Platform that modernized outdated workflows and improved funding visibility. Integrating 28M+ records across divisions, the platform cut budget cycles by 40% and improved accuracy in managing over \$10B in annual funding. It saves over 2,300 hours annually all while enabling smarter, faster financial decisions.

HR Systems: Streamlined federal hiring workflows to cut apply-to-hire timelines by up to six weeks.

OPTiMO supported a federal HR modernization effort as part of a multi-vendor team. We designed and implemented a new interface within the COTS solution to provide an integrated user experience for the Applicant Tracking System, modernizing legacy applications and streamlining key workflows. The result: a 3-6 week reduction in apply-to-hire time, improved user experience and stronger system integration — onboarding the right candidates for the roles, faster, to better service every American household.

OPTiMO helps clients modernize systems without costly overhauls – maximizing existing tech, minimizing complexity and delivering results that matter. Whether it is an application for 2,000 users or every American household, OPTiMO meets the mark every time.

